

Mobile App FAQs

Where can Soldiers download the app?

It is available at the TRADOC App Gateway.

Mobile devices: <https://public.tag.army.mil/catalog/tag/#/home>

CAC devices: <https://tag.army.mil/catalog/tag/home>

Is the app available for all Soldiers?

Any Soldier can download the app, but full functionality becomes available once your component is live on IPPS-A.

What can Soldiers do on the app?

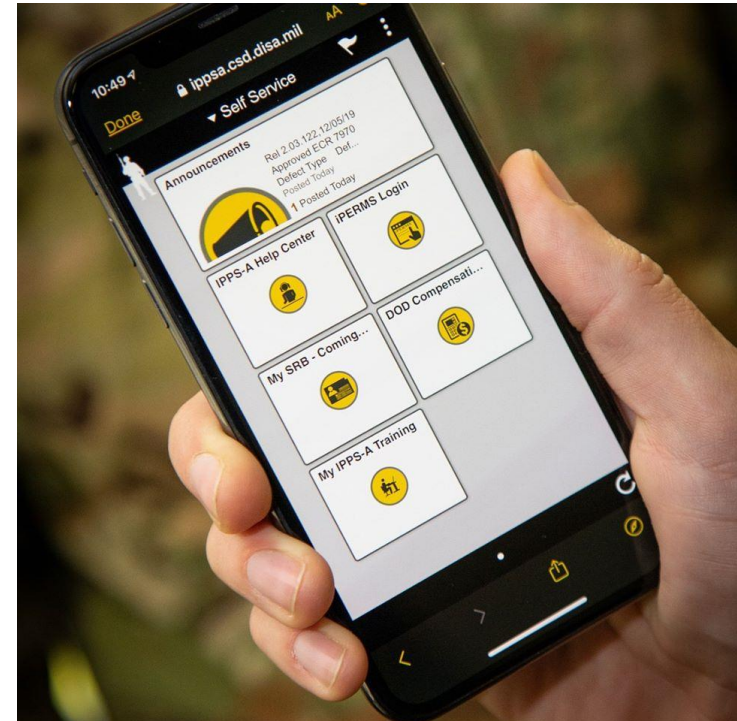
Soldiers can access their personnel records using a mobile phone or tablet, submit help inquiries, request updates to their record, and monitor the status of their personnel actions from the palm of their hand through their DoD user name and password.

Where is more information about the app?

[Demo video](#) and [Installation instructions](#)

Need help with the app?

Contact the Help Desk 1-844-474-7772.



Manage Anytime, Anywhere

The IPPS-A app is a game-changer, delivering access and situational awareness of personnel transactions at your finger tips.

The most viewed app on the TRADOC App Gateway, with 10K+ downloads and counting.